



Billing Procedures

Proudly serving the Yakima community since 1975.

402 South 12th Avenue • Yakima, WA 98902

Phone: (509) 248-3263 • Medical exchange, after hours: (509) 248-2970

E-mail: info@cornerstoneyakima.com

Your clinical experience will not change.

You will still be able to see the Cornerstone provider with whom you've established a good relationship. But if you have questions about this billing structure, we're happy to address them and will put you in touch with the appropriate person to get your questions answered. If you have questions about your insurance coverage or deductible, we encourage you to contact your insurance provider.

If you need additional information, please call the clinic billing office at **509-225-2001** or visit our website at **cornerstoneyakima.com**.



Memorial Cornerstone Medicine— Your Medical Home

At Cornerstone Medicine, patients come first. We exist to meet our patients' medical needs and to promote and improve the health of our community.

Since 2003, Cornerstone Medical Clinic has been a partner of Yakima Valley Memorial Hospital. The two organizations expanded the partnership earlier this year by making Cornerstone an outpatient provider for the hospital.

This change was needed due to inadequate reimbursement for primary care services, especially with Medicare, which accounts for the majority of Cornerstone's patient volumes. Memorial had been financially supporting services at Cornerstone since 2003.

Now that Cornerstone is a hospital outpatient facility, the facility fee it charges may go towards satisfying the hospital deductible. So the entire fee (professional plus facility fee) you are now paying is generally going to be more costly than what you previously paid, when a single payment covered both items. This increase in cost that you may experience varies depending on your insurance plan.

If this change had not been made, it is questionable whether Cornerstone could be maintained for the long-term future, affecting access to healthcare for thousands in the Yakima community.

You will now be receiving two statements for a single visit—most likely at different times.

One from Memorial Physicians for professional services—

—and a second from Memorial Hospital for facility fees.

This dual fee structure is recognized by Medicare and most insurance companies. Even though this is a practice that springs from Medicare law, all patients must be charged the same. And many, if not most, insurance companies have separate deductibles and co-pays for hospital and professional fees.